



BENGAL COMMERCIAL BANK LIMITED

BENGAL COMMERCIAL BANK'S PRIVACY POLICY

BGCB Internet Banking Privacy Policy explains how user use i-Banking service securely.

We recognize the importance our customer's data on the privacy and security of their personal information. Our goal is to protect your personal information in every way that we interact with you in our helpline.

We think it is important for you to be informed of the policies, procedures, and security measures that we have in place to safeguard your personal and confidential information. With that in mind, we have developed this Internet Privacy Policy to help you to understand the steps we take to protect your personal information when you utilize our online financial services.

In addition to the protections discussed within this Internet Privacy Policy, your online financial activities may also be protected by our banking policy.

In order to prevent unauthorized transaction through i-Banking Service, Users are advised to strictly maintain the following:

1. The User ID and Password should not be written anywhere accessible to third party including his/her family members.
2. User should make sure that no one is physically watching the passwords when he/she is Logging into the System.
3. It is important to remember to click 'Log out' after completing his/her i-Banking session.
4. User should not leave his/her PC unattended with the browser running and a valid user name and Password cached as in such case anyone can gain access to the account.
5. User should follow the Strong Password policy for i-Banking.